



**EASTSIDE
MUSIC
SCHOOL**

NEW STUDENT GUIDE

2020



WELCOME

From day one, your teacher will listen to your goals and help tailor a plan to get you learning the music you love. You'll learn to play your favorite songs, maintain a consistent practice schedule, and have fun building your craft. With just one lesson per week and 15 minutes of daily practice, you'll find yourself doing things you never thought possible in three

months or less – it's our promise to you!

WHO WE ARE

Founded in 2010, Eastside Music School provides exceptional music education to children and adults alike in a creative, positive, and nurturing environment. Here, you'll find a warm and refreshing take on music lessons.

WHAT WE DO

- Private lessons
- Virtual lessons
- Group classes
- Recording Studio
- Live Music Events
- Online Courses (coming soon...)

We have a saying here at Eastside, one we believe will encapsulate your musical journey and tie you to our community nestled in the heart of The Musical Capital:

"Find Your Voice" – at Eastside Music School.

PRICING

<i>Duration</i>	<i>WEEKLY</i>	<i>SINGLE</i>	<i>PACKAGE (x4)</i>
<i>30 MINUTES</i>	\$44	\$50	\$176
<i>45 MINUTES</i>	\$57	\$65	\$228
<i>60 MINUTES</i>	\$68	\$80	\$272

PLANS

	<i>MOST POPULAR</i> <i>WEEKLY</i>	<i>BI-WEEKLY</i>	<i>PACKAGE</i>	<i>SINGLE</i>
Price Discount	✓	✓	✓	
Priority Scheduling	✓			
Monthly Billing	✓	✓		
Pay Per Lesson				✓

GUITAR SET-UP



If your guitar is hard to play, won't stay in tune, or the frets are just plain gunky, you may be due for setup. New strings, fret cleaning, neck adjustment, and other minor tweaks are included.

Contact us or visit www.eastsidemusic.com to learn more.

POLICIES

Running a music school is fun – and a lot of hard work! Please read over a few of our guidelines that students must agree to when enrolling at Eastside Music School. These guidelines ensure that our team can provide quality service to every student, and keep business running smoothly.

SCHEDULING

- **Cancellations** Let us know via phone or email by 8:00 PM the day before your lesson that you need to cancel. Cancellations submitted by this deadline will not incur a cancellation fee.
- **No Show** Late cancellations and missed lessons without notice are forfeited, and all costs are due. Two consecutive missed lessons without notice will result in termination of lessons.
- **Tardiness** Please call us if you are running late. Lesson time will not be extended if tardy. A lesson will be considered a "No Show" (see above) after 15 minutes of no arrival.
- **Substitutes** We can match another qualified instructor to sub for teachers during away dates. Let a Studio Manager know if you'd like to work with a substitute when your teacher is away, or if you prefer to hold your lessons until your teacher returns.

TUITION

- **Payment** Students can place a card on file to be billed automatically on the 1st of the month; follow the link in their invoice email to pay online by their first lesson day of the month; or pay with cash, check, or a debit or credit card upon arrival at the first lesson day of the month.
- **Credits** If a lesson cannot be rescheduled (see "Scheduling" for terms), then it is logged as a credit to your billing account. Credits are reflected on tuition invoices issued the following month via email.
- **Non-Payment** Failure to make payment arrangements by the invoice due date may result in cancellation of future lessons and loss of your reserved time schedule.
- **Withdrawal** Two weeks' written notice is required when you plan to withdraw. If you would like to return after hiatus, please contact the school to discuss scheduling options.



VIRTUAL LESSONS

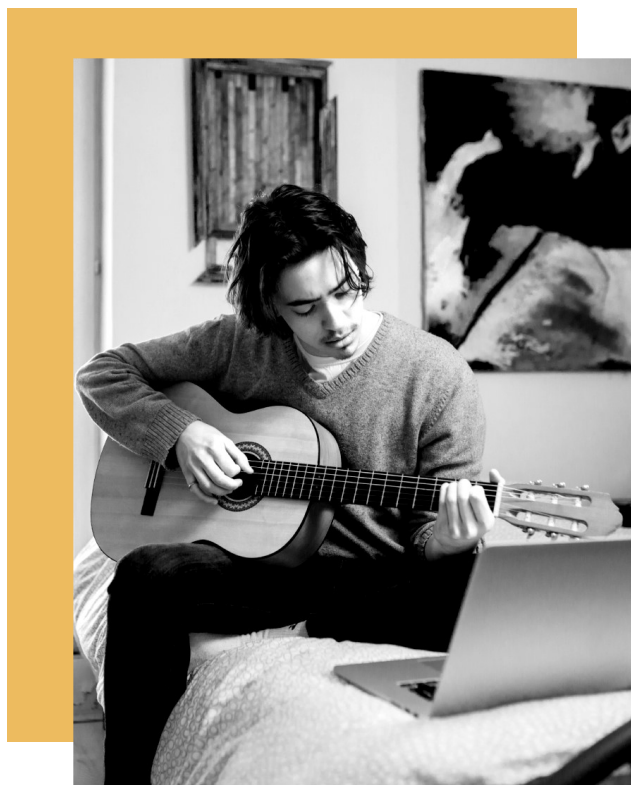
Your virtual lesson will be held using Zoom video conferencing software. If you are new to zoom please visit the zoom.us website to download and install the free app. Students do not need to create a Zoom account to participate in a video virtual lesson. We also recommend checking out the Zoom support center to learn more about the software.

Please Note the minimum requirements for online virtual music lessons:

- Internet connected device with a camera (iPhone, Laptop, etc.)
- A reliable internet connection
- The free Zoom app.

However, in order to get the most out of your lesson, we recommend the following:

- Hard-wired, high speed internet connection (ethernet)
- Well-lit space (this LED works great!)
- A good microphone (We recommend this)
- Headphones



WHAT TO EXPECT IN YOUR FIRST LESSON

When you log-on or come in for your **free trial lesson**, you'll meet your teacher, talk about past musical experiences and your goals with your instrument. What made you decide to book a lesson?

The free trial lesson is a no stress, hassle free opportunity to get a feel for our program and decide if Eastside Music School is the right fit for you.

MEET

Get to know your teacher, and talk about your musical background and tastes.



ASSESSMENT

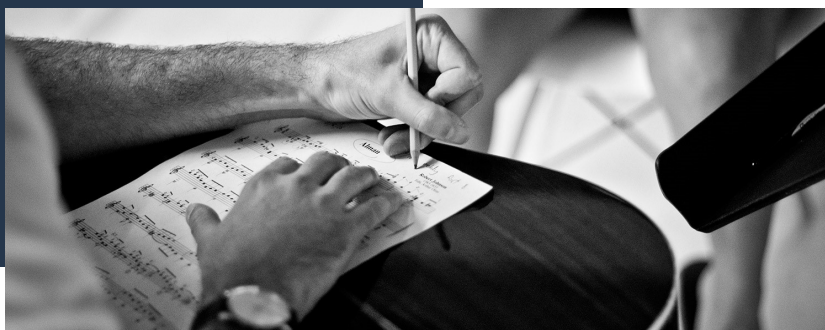
Discuss your starting point and establish goals.



TAILORED PLAN

Your teacher will create a personalized plan to help you meet your goals and play the music you love.

PROGRAMS



LESSONS



For every music learner from beginner to advanced, **private lessons** offer more scheduling flexibility than any other music school in town. Or, learn the ropes with a team of like-minded learners with our **group classes**.

VIRTUAL



Just like in-person, virtual lessons are 100% customized to your goals and learning style. All you need to get started is a reliable internet connection, a device with a camera (iPhone, iPad, laptop etc.), and the free Zoom

LIVE EVENTS



Have a calling for the stage? We proudly host performance opportunities at local music venues throughout the year, including monthly open mic nights, seasonal showcases, and bi-annual recitals.

RECORDING STUDIO



Capture your sound at Eastside Music Studios with our acoustically designed rooms, professional sound engineers, vintage analog gear, and modern digital processing.

CONTACT

Questions?

We're here to help! Our dedicated Studio Managers are available during our business hours to assist you with scheduling, billing, virtual assistance, and more.

How To Find Us

Enter from the furthest west entrance to the 501 Studios building on E 5th Street. Accessing the Building The 501 Studios building is locked on weekdays after 5:00 PM and on weekends. If you have a lesson scheduled during this time, a Studio Manager will greet you at the door. You may also ring the doorbell if no one is present.

Parking Validation

We validate parking tickets from the Corazon Parking Garage located on San Marcos Street between E 5th and E 6th Street. Your ticket will be validated for the duration of your lesson plus 30 minutes.



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AUSTIN, TX 78704

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PARKING



505 SAN MARCOS ST.

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